

LABORATORY QUALITY POLICY

SULB is committed towards quality in performance of tests and laboratory services which is supported by the implementation of a Laboratory Management System (LMS) based on the requirements of the international standard ISO/IEC 17025:2017.

This commitment is further supported by ensuring availability of sufficient resources, including facilities, technologies and internationally renowned test methods under the supervision of competent personnel, in order to meet requirements.

SULB has implemented monitoring controls to ensure multiple verification checks for protection of impartiality in performance of tests and their results, with appropriate security and access control to prevent risks associated with breach of confidentiality.

SULB is committed to continually improving the effectiveness of the LMS through periodic reviews, internal audits and training programs for personnel involved to ensure the required level of competence.

SULB ensures communication of this policy to internal and external interested parties and seeks their support in implementing this policy to promote Quality.

This Policy is reviewed periodically to ensure that it remains relevant and appropriate.



Robert East

Quality Assurance Manager

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